



# Congratulations on becoming a Member

**YOU ARE NOW PART OF A UNIQUE MULTI-STAKEHOLDER ORGANISATION THAT IS FOUNDED ON INTEGRITY, COLLABORATION AND RESPECT. WE VALUE YOUR COMMITMENT TO PROMOTING ETHICAL AND SUSTAINABLE LABOUR PRACTICES. BELOW IS SOME INFORMATION TO GET YOU STARTED.**

The Cleaning Accountability Framework (CAF) was born out of a recognition that ending exploitation of cleaners needs a whole of industry approach. Our Founding Partners [AustralianSuper](#) and [United Workers Union](#), together with businesses, government, academics and industry associations formed CAF and in doing so, created one of the world's first worker-driven social compliance schemes.

CAF's mission is to end exploitation in property services and improve work standards. CAF does this by supporting sustainably priced and quality cleaning services, ensuring compliance with workplace laws and regulations, engaging workers and contractors, fostering accountability and transparency in cleaning supply chains and recognising stakeholders who have implemented best practice standards.

The lynchpin to our success lies in the [CAF Building Certification Scheme](#) - a unique social compliance rating tool. CAF works with cleaners, cleaning contractors, building managers, owners and tenants to implement the [CAF Standard](#) at a particular building. CAF's principles for best practice for stakeholders involved in CAF Building Certification Scheme, are outlined in our [Core Principles](#).

By becoming a Member, your organisation is not only ensuring the rights of cleaners in your supply chain are protected, but you are making a positive contribution to the industry. Being a Member of CAF comes with a range of benefits, such as:

- 10% discount on CAF Procurement Advice
- Member-only Quarterly Insight Report – this report is based on data CAF collects as part of worker engagement and identifies key compliance issues and remediation actions.
- Inclusion of CAF Membership in Modern Slavery reporting



- Invitation to CAF briefings and educational events
- Free access to all courses on the [CAF Learning Hub](#) for up to 5 users
- Brand alignment and marketing opportunities

As a Member, you have access to the Members Portal where you can:

- Find exclusive access to documents such as the CAF 3 Star Standard and methodologies, user guides and other valuable resources
- Access the CAF Member Organisation promotional kit including logo and guidelines
- Review your Membership details
- View current topical resources



Thank you for your commitment to ending the exploitation of workers in the cleaning industry. Together, we can have a positive impact for some of Australia's most vulnerable workers.

**- THE CAF TEAM**

