

**CLEANERS' RIGHTS AT WORK**



**2. Broken Shifts**

You **should** receive the minimum engagement for each part of your shift (see **Minimum Engagement**).

If you work a **broken shift** you **should** be paid an additional:



The total span of hours of a broken shift **should not** be more than 13 hours.

**For example:**



**You should not** be asked to work more than 2 shifts in a day.

**Hours of Work**

This factsheet covers the following areas regarding your hours of work:

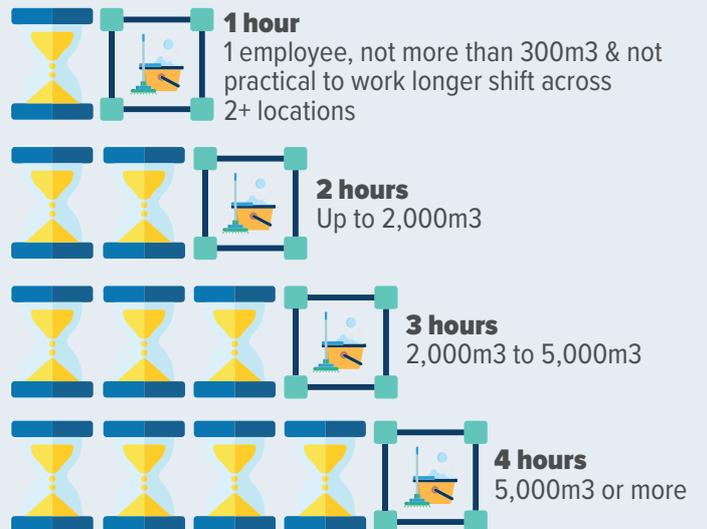
1. Minimum engagement
2. Broken shifts
3. Overtime
4. Breaks between shifts
5. What to do when something is wrong



**1. Minimum engagement**

You **must** be rostered to work these **minimum** number of hours **consecutively** (straight), **not** including unpaid meal breaks:

**Min. hours**



**MORE INFORMATION ON THE BACK PAGE**



### 3. Overtime

You are **entitled** to paid overtime, or to receive time off in-lieu, whenever you work:

**38 hrs+**

over 38 hours in a week (*unless* there is a 4-week roster cycle or an RDO system);

**7.6 hrs+**

more than 7.6 hours per day **and** are employed casually or part-time;



more than 5 days in a week;

a shift with less than 7 days notice, without your agreement\*.

If you work full-time and are required to work more than 7.6 hours per week, without an RDO system, you should contact your delegate or organiser to discuss your rights.

*\*Emergency situations may be excluded. Speak with the union if this applies to you.*



### 4. Breaks between shifts

You should have 8 hours off between finishing work and starting another shift.

You should be paid until you get your 8 hours off (*even if you miss your ordinary work*).



**8 hrs+**

### 5. What to do when something is wrong

Is something not adding up? Think you haven't been paid right or your rights aren't being respected?

Speak with your delegate and organiser.

**Or call the United Workers Union Member Contact Line:**

**ACT & NSW** 1800 805 027  
**QLD** 1800 065 885  
**TAS** 1800 625 119  
**WA** 1800 199 890

**NT** (08) 8924 4700  
**SA** 1800 622 900  
**VIC** 1800 819 087

