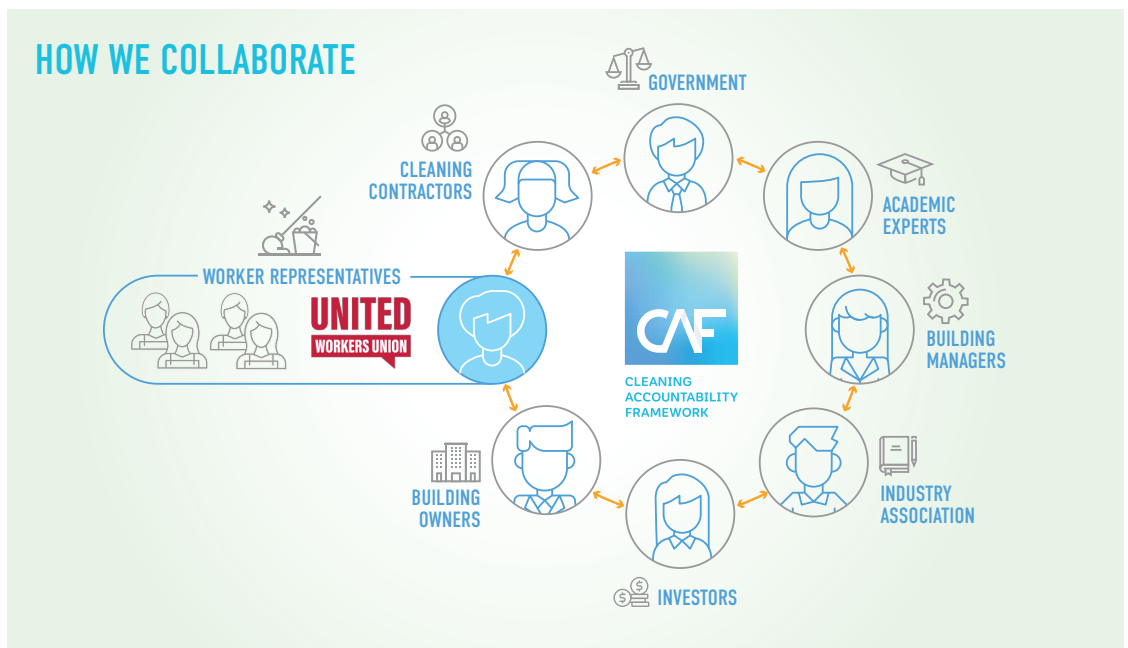


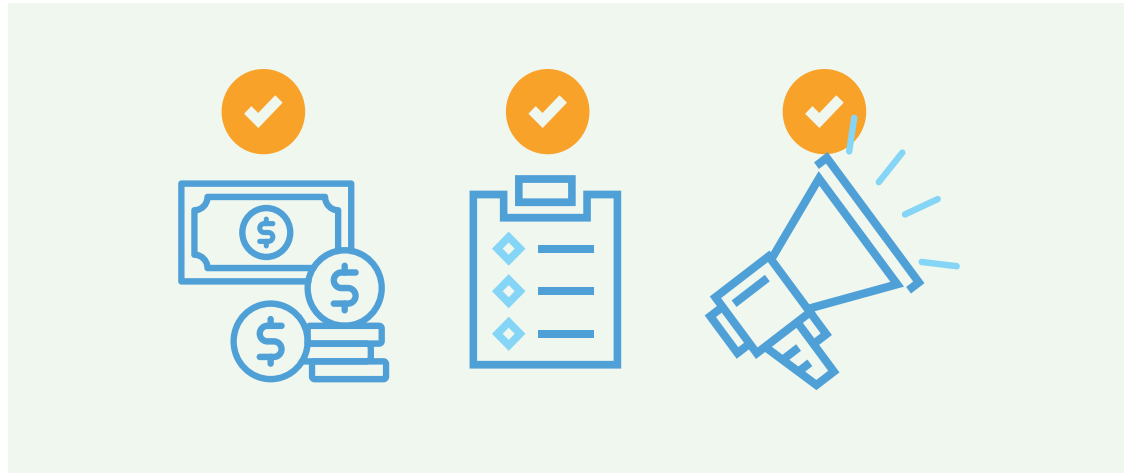
Cleaners' guide to CAF

THE CLEANING ACCOUNTABILITY FRAMEWORK (CAF) IS AN INDEPENDENT ORGANISATION. WE WORK TOGETHER WITH BUSINESS, GOVERNMENT AND THE UNION TO PROMOTE LABOUR RIGHTS AND STANDARDS IN THE CLEANING INDUSTRY.

CAF Star rating scheme

A CAF Star rating scheme is at the heart of CAF. CAF works with cleaners, cleaning contractors, building managers, owners and tenants to check whether the CAF Standard is being met at a particular building.





CAF 3 Star Standard checklist:

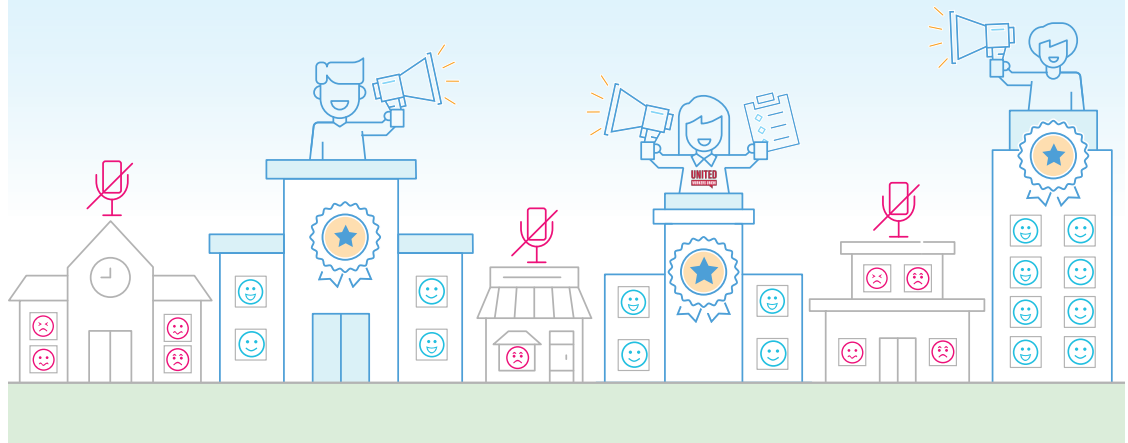
- Cleaners are paid at least minimum wage and can access leave and other entitlements
- Employers are acting lawfully, including correctly paying cleaners' wages, tax and superannuation
- Employers have policies and processes in place to deal with bullying and grievances
- Cleaners are working within safe and reasonable limits
- The workplace is safe
- Employers are keeping correct employee records and are financially viable
- Cleaners are free to join their union if they choose to
- All stakeholders will work together in good faith to resolve any issues

Cleaners' role

Worker engagement

Cleaners are essential to CAF checking that the 3 Star Standard is being met at their workplace. Cleaners will be the people that make sure the CAF Star rating system is genuine – that the boxes being ticked are grounded in reality. For this to happen, CAF works with all stakeholders to encourage and empower cleaners to speak up about their working conditions.

CAF REPS HELP CLEANERS



CAF Representative

To make sure the CAF Star rating is not just a once a year check, cleaners will nominate a CAF Representative (also a cleaner) who will receive training, support and an allowance to help them monitor CAF standards at their building. Although all cleaners are responsible for monitoring CAF standards, the CAF Representative is there to assist new and existing cleaners with questions or concerns they may have and help them raise issues with the employer.

TOGETHER WE CAN MAKE A POSITIVE DIFFERENCE TO THE CLEANING INDUSTRY.

For more info about caf visit cleaningaccountability.org.au