



CLEANING ACCOUNTABILITY FRAMEWORK

The Cleaning Accountability Framework (CAF) is a game-changing initiative to bring **ethical labour practices to the cleaning industry** – for **cleaners, building owners & investors**.

When a building is CAF-certified, cleaners, cleaning companies, property owners, tenants, and investors benefit from fair and transparent pricing, quality cleaning and employment practices that eliminate the risk of exploitation, unfair competition, and investment risk. CAF will improve labour and cleaning standards in Australia.

“Protecting cleaners against the risk of exploitation”



? Why CAF?

CAF is working in an industry that has a track record of industrial non-compliance, including underpayments, unsafe workloads, and sham contracting. CAF has emerged out of industry leaders’ commitment to reverse this trend and drive a race to the top by appropriately valuing cleaners’ work.

★★★ How does CAF work?

CAF works with independent auditors, cleaners & the union to verify that the CAF Standard is being met at a building. Once CAF approved, certification is proudly displayed at the building – telling the world that this is a building with responsible owners, being cleaned well by workers from a company that provides a safe work environment and pays them fairly.

Who Benefits?

- Cleaners** → Enjoy decent work, fair pay, job security, safe working conditions, & a voice at work
- Cleaning contractors** → Fairly priced contracts & reduced legal & reputational risk
- Building owners** → Quality cleaning & reduced financial, legal & reputational risk
- Investors** → Reduced risk on investment
- Our community** → Protecting cleaners against the risk of modern slavery & exploitation

The CAF checklist

CAF-certified buildings meet compliance in key areas:

- Wages & conditions
- Workplace health & safety
- Freedom of association
- Responsible contracting
- Job security for cleaners when there is a change of contract